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|--|--|---|--|-----------------|
|  | <b>Average monthly use:</b>  | <b>500 kWh</b>  | <b>1000 kWh</b>  | <b>2000 kWh</b> |
|  | <b>Average price per kWh:</b>  | 14.7¢   | 13.8¢  | 13.4¢           |
| <b>Electricity Price</b>   | <b>GoodCharlie:</b><br>Energy Charge: 7.2¢/kWh<br>Base Charge: \$4.95 per month  |   | Your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Energy Charge, Base Charge, and Transmission & Distribution Service Provider (TDSP) Charges. Any nonrecurring fees from the TDSP will be passed through without mark-up. Excluding price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle. |                 |
|  | <b>AEP TCC:</b><br>Delivery Charge: 5.8272¢/kWh<br>\$3.24 per month  |   |  |                 |
| <b>Other Terms and Questions</b>   | This plan requires paperless billing and communication. See Terms of Service for a full listing of fees and other terms. |   |  |                 |
| <b>Disclosure Chart</b>  | Type of product  | Fixed   |  |                 |
|  | Contract term  | 24 months   |  |                 |
|  | Is there a termination fee or any fees associated with terminating service?  | Yes. \$20 per month remaining on the Contract term.   |  |                 |
|  | Can my price change during the contract period?  | Yes, but limited to the circumstances described below.  |  |                 |
|  | If my price can change, how will it change and by how much?  | The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. |  |                 |
|  | What other fees may I be charged?  | A late fee of 5% of past-due balances, a disconnection fee of \$25 if your service is suspended or disconnected, a \$25 fee if your service is disconnected and is then reconnected, and any fees assessed by the bank for insufficient funds or chargeback. See Section 6 of the Terms of Service for a full listing of fees.  |  |                 |
|  | Is this a pre-pay or pay in advance product?   | No  |  |                 |
|  | Does GoodCharlie purchase excess distributed renewable generation?   | No  |  |                 |
|  | Renewable content  | 100%  |  |                 |
| Statewide average for renewable content  | 35.2%  |   |  |                 |
| <b>Good Charlie &amp; Co., LLC d/b/a Good Charlie Ops</b><br>717 Texas Ave, Suite 1000 · Houston, Texas 77002<br>www.goodcharlie.com · care@goodcharlie.com · 1-800-205-5230 · 8AM –7PM CST Mon –Fri<br>REP License Number: 10308 · Version 20251121 |  |   |  |                 |